

Safety. Security. One Call Now.

At One Call Now protecting your data is our solemn responsibility. We make sure all your data—including financial, rosters, members, and messages—is safe and secure and will not be lost or stolen. One Call Now utilizes multiple levels of security to ensure that no one else can access your data and that your data is available to you and only you when you need it.

Communication Security

With One Call Now your connection to our website and any data is protected with the highest data encryption level available using 256 bit Secure Socket Layer (SSL) communication provided by Network Solutions.

All internet connections to our system pass through multiple levels of industry leader firewalls to prevent unauthorized access to our systems. These firewalls provide the highest level of security to block internet attacks and provide for high availability in case of failure.

Data Access Security

Your data is tied to your account so that no other user of our system can access your data. Access to your account requires a password which is hashed (stored in a non-viewable format) in our system so that it cannot be stolen. Only you, the account owner, have the ability to assign and manage other users on your account and configure their access levels.

Storage Security

One Call Now uses three levels of redundancy to protect your data and to ensure that our systems are always available to you. Our database runs on state of the art clustered server systems and replicates to two additional servers, one offsite for high availability and disaster recovery purposes. Additionally, our systems are backed up to tape nightly and tapes are stored in an offsite secure location.

Physical Access Security

Only our system administrators have access to our systems. Our systems are located in secure locked down sites that have triple key security systems to enter the building and server access rooms. Our collocation company contracts assure privacy so the presence and location of our systems within the facility will not be advertised. Only administrators have privileges to connect to and log into these servers.

Staff Security

All of our staff are 100% US-based and must pass rigorous background checks and random drug testing.

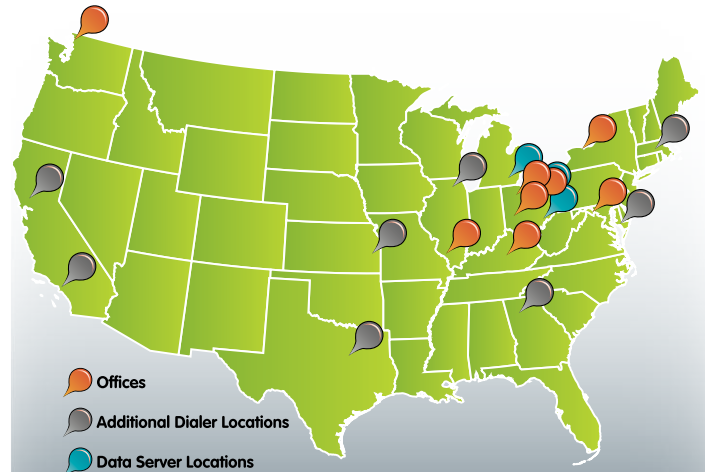
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1.877.698.3262

In regional emergencies, text messages are more likely to be delivered than voice calls.

It pays to be prepared, not only for peace of mind but to protect you and your organization from liability. A vital part of any effective crisis management plan involves the management of information communication. How will you reach everyone, every time you need to update information? How fast can you reach them? Whatever the emergency, One Call Now ensures that you reach everyone, every time, everywhere, in no time.

One Call Now...

- is the fast, easy Voice Notification System for Homeland Security, Public Safety and a stronger sense of community.
- is an automated calling service that allows your staff to instantly send a crystal clear voice, text or email message to your personnel and staff or to any group in moments.
- is the easiest way to reach people when needed; whether for a civil, weather or environmental emergency, criminal alert or notification, lost child alerts, or a safety message for a specific area.
- provides access to our large scale, secure telephone server that dials many thousands of calls an hour to reach your personnel and citizens.
- requires NO additional costs for telephone equipment, or phone lines and you can be set up in minutes.
- provides post-call reporting to verify those who were reached.



One Call Now Combines TEN Different Strategies To Assure Best 'End To End' Notification Speed and Dependability.

1. We own, manage and invest heavily in our own multiple sets of telephony, text and email servers
2. Servers and dialers at ten locations across the country
3. High Quality TDM Copper connections assure delivery and quality
4. System designed for twenty times average daily volume
5. One Call Now Guarantees fast delivery with Money-Back Service Level Agreements
6. We cross-connect to 48 different long distance carriers
7. Dynamic pacing assures best delivery
8. TEXT Messaging & Email uses multiple levels and layers of redundancy and overcapacity
9. Military non-stop system
10. 911 Level over-design

Most competitors use just one or two locations, one telephony technology and rely on one or two carriers. We have deployed the most sophisticated and expensive combination of technology (and great people) for THE highest degree of speed, dependability, reliability and redundancy. We pay a premium to cover all these bases, because When Messages Matter, betting the safety of your families is a risk we are unwilling to take and you cannot afford.

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